FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<210> I	For the prior	calendar yea	r, were there	any reportat	le voice servic	e outages?					
<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

• •	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line	<030> 7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line	e<030> etc@telecomcounsel.com	
<300> U	Infulfilled service request (voice)		
<310> [	Detail on attempts (voice)		
<320>	Unfulfilled service request (broadband)	Name of Attached Document	
<330>	Detail on attempts (broadband)	Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	act regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of <030>	person identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or o	e telephony service in the prior th you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	voice
<420>	Complaints per 1000 customers for mobile	e voice
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gre the prior calendar year for each service ar an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
<010>	Study Area Code	189028					
<015>	Study Area Name	Q Link Wireless LLC					
<020>	Program Year	2018					
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby					
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com					
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules					
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance						
<515>	Certify compliance with applicable minimum service standards						

	unctionality in Emergency Situations Ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		

<610> Descriptive document for Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> Study Area Code	189028				
<015> Study Area Name	Q Link Wireless LLC				
<020> Program Year	2018				
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.				
<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com					
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge					

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
			1						+

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code	89028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
ŀ									

(800) Operating Companies		FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819	
		July 2013
<010> Study Area Code	189028	

<010>	Study Area Code		189028
<015>	Study Area Name		O Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person L	ISAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numl	ber - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-			
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-	See atta	sched worksh	eet
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Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	******
<010> Study Area Code	189028
<015> Study Area Name	Q Link Wireless LLC 2018
<020> Program Year Contact Name Passan USAC should contact recording this data	Heather Kirby
<030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Ferepriorie Number - Number of person identified in data line <030>	etc@telecomcounsel.com
·	
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxe to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable
<921> Needs assessment and deployment planning with a focus on Triba community anchor institutions. <922> Feasibility and sustainability planning;	
<923> Marketing services in a culturally sensitive manner;	
<924> Compliance with Rights of way processes	
<925> Compliance with Land Use permitting requirements	
<926> Compliance with Facilities Siting rules	
<927> Compliance with Environmental Review processes	
<927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes	
<929> Compliance with Tribal Business and Licensing requirements.	

1	oice and Broadband Service Rate Comparability lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481
	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Į-			
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	erms and Condition for Lifeline Customers		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819
	ection Form		July 2013
<010>	Study Area Code		189028
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data I	ine <030>	
<039>	Contact Email Address - Email Address of person identified in data	line <030	> etc@telecomcounsel.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		Q Link 1210 (2017) generic no tribal.pdf
	Total & Conditions of Total Total Promise Tune		Name of Attached Document
<1220>	Link to Public Website	HTTP	
or the we	heck these boxes below to confirm that the attached document(s), on line ebsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>V</b>	
<1222>	Details on the number of minutes provided as part of the plan,	~	
<1223>	Additional charges for toll calls, and rates for each such plan.	<u></u>	

Data Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
<2023>	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	<b>_</b>
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

# 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

# Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

yes to loosely precise a response for loosely		
<b>4003b</b> . Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	
Broadband Deployment Locations – FCC 14-98 (para	ngraph 80)	
<b>4004a</b> . Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.	Name of Attached Document Listing Required Information	
<b>4004b</b> . Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	189028
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filling Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0 July 2013	819
<010>	Study Area Code	189028	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Expert Telecom Compliance, In	bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized
Name of Authorized Agent: Expert Telecom Compliance, Inc	
Name of Reporting Carrier: Q Link Wireless LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017
Printed name of Authorized Officer: Issa Asad	
Title or position of Authorized Officer: CEO	
Telephone number of Authorized Officer: 8006101540 ext.	
Study Area Code of Reporting Carrier: 189028	Filing Due Date for this form: 07/03/2017
, 9	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Beha	lf of Reportin	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported h		
Name of Reporting Carrier: Q Link Wireless LLC		
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc.		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/29/2017
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc.		
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist		
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.		
Study Area Code of Reporting Carrier: 189028 Filing Due Date for this form: 07/03/2017		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 18 of the United States Code, 18 U.S.C. § 1001.	§§ 502, 503(b), or	fine or imprisonment under Title



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		189028
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	N/A	189028	Q LINK WIRELESS
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### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	109015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<210>	For the prior calendar year, were there any reportable voice service of	ntages?

<210>	For the prior calendar	year, were there any	y reportable voice service outages?	

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date		Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

•	iulfilled Service Request ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	109015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<300> U	nfulfilled service request (voice)	•	
<310> [	Detail on attempts (voice)		
<320>	Name Unfulfilled service request (broadband)	e of Attached Document	
<330>	Detail on attempts (broadband)	ame of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	ct regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of possible contact Telephone Number - Number - Number of possible contact Telephone Number - Number - Number of possible contact Telephone Number -	erson identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of p <030>	person identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate had voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or ot	telephony service in the prior h you are designated an ETC for
<410>	Complaints per 1000 customers for fixed vo	oice
<420>	Complaints per 1000 customers for mobile	voice
<430>	Select from the drop-down list to indicate I end-user customer complaints (zero or gre the prior calendar year for each service are an ETC for any facilities you own, operate,	ater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	roadband
<450>	Complaints per 1000 customers for mobile	broadband

•	mpliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	109015				
<015>	Study Area Name	Q Link Wireless LLC				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com				
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules				
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	<515> Certify compliance with applicable minimum service standards					

D	ata Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
_ <	010> Study Area Code	109015
_	015> Study Area Name	Q Link Wireless LLC
_ <	020> Program Year	2018
_ <	030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<	035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<	039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<	600> Certify compliance regarding ability to function in emergency situations	
<	610> Descriptive document for Functionality in Emergency Situations	

FCC Form 481

(600) Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	109015	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data I	ine <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	09015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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(800) Operating Companies	FCC Form 481		
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819		
	July 2013		

<010>	Study Area Code		109015
<015>	Study Area Name		O Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-			
-			
-	See atta	sched worksh	et
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<010> St			July 2013
	Study Area Code	109015	
<015> St	Study Area Name	Q Link Wireless LLC	
<020> P	Program Year	2018	
<030> C	Contact Name - Person USAC should contact regarding this data	Heather Kirby 7702327805 ext.	
	Contact Telephone Number - Number of person identified in data line <030>		
<039> C	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<900> [	Does the filing entity offer tribal land services? (Y/N)		
<910> Tı	ribal Land(s) on which ETC Serves		
<920> T	Fribal Government Engagement Obligation	Name of Attached Docu	ment
If your com	npany serves Tribal lands, please select (Yes,No, NA) for each these boxes		
•	the status described on the attached PDF, on line 920,	<u></u> ,	
demonstrates coordination with the Tribal government pursuant to		Select	
	n)(9) includes:	Yes or No or	
<921> N	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	Not Applicable	
<923> N	Marketing services in a culturally sensitive manner;		
<924> C	Compliance with Rights of way processes		
	Compliance with Land Use permitting requirements		
	Compliance with Facilities Siting rules		
	Compliance with Environmental Review processes		
	Compliance with Cultural Preservation review processes		
	Compliance with Tribal Business and Licensing requirements.		

1	oice and Broadband Service Rate Comparability lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) No Terrestrial Backhaul Reporting			FCC Form 481	
Data Col	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
			July 2013	
<010>	Study Area Code	109015		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com		
<1100>	Certify whether terrestrial backhaul options exist (Y/N)			
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	i kbps		

		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
Study Area Code		109015
Study Area Name		Q Link Wireless LLC
Program Year		2018
Contact Name - Person USAC should contact regarding this data		Heather Kirby
Contact Telephone Number - Number of person identified in data l	ine <030>	
Contact Email Address - Email Address of person identified in data	line <030	> etc@telecomcounsel.com
Terms & Conditions of Voice Telephony Lifeline Plans		Q Link 1210 (2017) generic no tribal.pdf
		Name of Attached Document
Link to Public Website	HTTP	
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:		
Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~	
Details on the number of minutes provided as part of the plan,	~	
Additional charges for toll calls, and rates for each such plan.	V	
	Program Year  Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data  Contact Email Address - Email Address of person identified in data  Terms & Conditions of Voice Telephony Lifeline Plans  Link to Public Website  Check these boxes below to confirm that the attached document(s), on line ebsite listed, on line 1220, contains the required information pursuant to 2(a)(2) annual reporting for ETCs receiving low-income support, carriers murreport:  Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,  Details on the number of minutes provided as part of the plan,	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030 Contact Email Address - Email Address of person identified in data line <030 Terms & Conditions of Voice Telephony Lifeline Plans  Link to Public Website  HTTP  Check these boxes below to confirm that the attached document(s), on line 1210, ebsite listed, on line 1220, contains the required information pursuant to 2(a)(2) annual reporting for ETCs receiving low-income support, carriers must report:  Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,  Details on the number of minutes provided as part of the plan,

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	109015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

## **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4		
<2023>	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?			
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.			
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information		
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)			

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ument Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}		Г	
(3012B)	Please Provide Attachment	Name of Attached Docu Information	ument Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)		
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
(3013)	(Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	ument Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ument Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
,	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(2024) Dividands	
(3034) Dividends	
	i e

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

#### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	109015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	109015			
<015>	Study Area Name	Q Link Wireless LLC			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby			
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com			

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Expert Telecom Compliance, In	pilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized
	•
Name of Authorized Agent: Expert Telecom Compliance, Inc	•
Name of Reporting Carrier: Q Link Wireless LLC	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017
Printed name of Authorized Officer: Issa Asad	
Title or position of Authorized Officer: CEO	
Telephone number of Authorized Officer: 8006101540 ext.	
Study Area Code of Reporting Carrier: 109015	Filing Due Date for this form: 07/03/2017
, ,	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment tle 18 of the United States Code, 18 U.S.C. § 1001.

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

	porting carrier; I have provided e.
Date:	06/29/2017
	ted herein is accurat



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		109015
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
:	N/A	109015	Q LINK WIRELESS
. <u>-</u>			
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#### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

## Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

` '	ulfilled Service Request ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Contro July 2013	No. 3060-0819
<010>	Study Area Code	319035		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com		
<300> U	nfulfilled service request (voice)			
<310>[	Detail on attempts (voice)			
<320>	Unfulfilled service request (broadband)	me of Attached Document		
<330>	Detail on attempts (broadband)	Name of Attached Document		-

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 319035
<015>	Study Area Name Q Link Wireless LLC
<020>	Program Year 2018
<030>	Contact Name - Person USAC should contact regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line etc@telecomcounsel.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband
<450>	Complaints per 1000 customers for mobile broadband

•	mpliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
<010>	Study Area Code	319035					
<015> <020>	Study Area Name Program Year	Q Link Wireless LLC 2018					
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby					
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com					
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules					
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance						
<515>	<515> Certify compliance with applicable minimum service standards						

	unctionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		
<610>	Descriptive document for Functionality in Emergency Situations		

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	319035	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
			1			<u> </u>			1

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	19035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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(800) Operating Companies		FCC Form 481		
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819		
		July 2013		
<010> Study Area Code	319035			
<015> Study Area Name	O Link Wireless LLC			
<020> Program Year	2018			

<810>	Reporting Carrier	Q Link Wireless LLC
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC
<812>	Operating Company	Q Link Wireless LLC

Heather Kirby 7702327805 ext.

etc@telecomcounsel.com

<030> Contact Name - Person USAC should contact regarding this data

<035> Contact Telephone Number - Number of person identified in data line <030>
<039> Contact Email Address - Email Address of person identified in data line <030>

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
•	See atta	ached workshe	et
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•			
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•			

(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035> <039> <900>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Does the filing entity offer tribal land services? (Y/N)  Tribal Land(s) on which ETC Serves	319035  Q Link Wireless LLC  2018  Heather Kirby  7702327805 ext.  etc@telecomcounsel.com
<920>	Tribal Government Engagement Obligation company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Name of Attached Document
demons	rm the status described on the attached PDF, on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	
<923> <924> <925> <926> <927> <928> <929>	Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.	

1	oice and Broadband Service Rate Comparability lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting	FCC Form 481
Data Col	lection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	6 kbps

(1200) Te	(1200) Terms and Condition for Lifeline Customers FCC Form 481			
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
<010>	Study Area Code		319035	
<015>	Study Area Name		Q Link Wireless LLC	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line	<030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data lin	e <030>	etc@telecomcounsel.com	
		г	0.7 1.1010 (0017)	16
			Q Link 1210 (2017) generic no tribal.	pai
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		L	Na	ime of Attached Document
<1220>	Link to Public Website	HTTP		
		_		
	heck these boxes below to confirm that the attached document(s), on line 12:	10,		
	bsite listed, on line 1220, contains the required information pursuant to			
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must			
annually	report:			
412215				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~		
	telephony service plans offered to Enemie subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	~		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		
,	J			

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

## **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.		
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Discussion F Voor Blon			
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}			
(3012B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)		
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
,	(Operating Report for Telecommunications Borrowers)			
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docu Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	0 0	
(3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3030) relephone riune in service (1113)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
`	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	
	July 2013	

<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

#### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

#### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	319035
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I certify that (Name of Agent) Expert Telecom Compliance, Inc is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent: Expert Telecom Compliance, In	ıc		
Name of Reporting Carrier: Q Link Wireless LLC			
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017		
Printed name of Authorized Officer: Issa Asad			
Title or position of Authorized Officer: CEO			
Telephone number of Authorized Officer: 8006101540 ext.			
Study Area Code of Reporting Carrier: 319035	Filing Due Date for this form: 07/03/2017		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on be the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported he				
Name of Reporting Carrier: Q Link Wireless LLC				
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/29/2017		
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc				
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist				
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.				
Study Area Code of Reporting Carrier: 319035 Filing Due Date for this form: 07/03/2017				
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 18 of the United States Code, 18 U.S.C. § 1001.	502, 503(b), or	fine or imprisonment under Title		



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		319035
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	N/A	319035	Q LINK WIRELESS
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#### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

## Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	369024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220>

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<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number		Outage Start Time	Outage End Date		Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures

•	fulfilled Service Request lection Form					FCC Form 481 OMB Control No. 3060-0986/OMB Control I July 2013	No. 3060-0819
<010>	Study Area Code	369024					
<015>	Study Area Name	Q Link	Wireless LLC				
<020>	Program Year	2018					
<030>	Contact Name - Person USAC should contact regarding this data		r Kirby				
<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.							
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@te	lecomcounsel.com				
<300> U	Infulfilled service request (voice)						
<310> [	Detail on attempts (voice)						
<320>	Unfulfilled service request (broadband)	Name of Attach	ned Document				
<330>	Detail on attempts (broadband)	Name of At	tached Document				

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code 369024
<015>	Study Area Name Q Link Wireless LLC
<020>	Program Year 2018
<030>	Contact Name - Person USAC should contact regarding this data Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <pre>&lt;030&gt;</pre>
<039>	Contact Email Address - Email Address of person identified in data line etc@telecomcounsel.com <030>
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<410>	Complaints per 1000 customers for fixed voice
<420>	Complaints per 1000 customers for mobile voice
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.
<440>	Complaints per 1000 customers for fixed broadband
<450>	Complaints per 1000 customers for mobile broadband

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ules Compliance	
<515>	Certify compliance with applicable minimum service standards		

(600) Fu	unctionality in Emergency Situations		FCC Form 481
Data Co	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	

<039> Contact Email Address - Email Address of person identified in data line <030>

 $<\!\!600\!\!> \quad \text{Certify compliance regarding ability to function in emergency situations}$ 

<610> Descriptive document for Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	369024	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
						<u> </u>			<u> </u>

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code 3	69024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
_	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

			·
<010>	Study Area Code		369024
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numb	per - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - E	Email Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See atta	ached workshe	et

(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	369024
<010> Study Area Code	Q Link Wireless LLC
<015> Study Area Name  <020> Program Year	2018
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	

				rage 11
(1000) V	oice and Broadband Service Rate Comparability		FCC Form 481	
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control	No. 3060-0819
			July 2013	
<010>	Study Area Code	369024		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com		
<1000>	Voice services rate comparability certification			
<1010>	Attach detailed description for voice services rate			
	comparability compliance			
		Name of Attached Document	Į.	
<1020>	Broadband comparability certification			
\1020>	Broadbarid Comparability Certification			
<1030>	Attach detailed description for broadband			
	comparability compliance			
		Name of Attached Documen	t	

(1100) N	a Tayyastuial Baskhaul Bayautina	F00 F (C)	
	o Terrestrial Backhaul Reporting lection Form	FCC Form 481 OMB Control No. 3060-0 July 2013	0986/OMB Control No. 3060-0819
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

DMB Control No. 3060-0819

Data Col	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
_			

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
<2023>	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	369024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	369024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
•	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(,	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819	
	July 2013	

<010>	Study Area Code	369024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	369024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form:

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060- July 2013	0986/OMB Control No. 3060-0819
<010>	Study Area Code	369024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	·

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  certify that (Name of Agent) Expert Telecom Compliance, Inc is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.				
Name of Authorized Agent: Expert Telecom Compliance, Inc				
Name of Reporting Carrier: Q Link Wireless LLC				
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017			
Printed name of Authorized Officer: Issa Asad				
Title or position of Authorized Officer: CEO				
Telephone number of Authorized Officer: 8006101540 ext.				
Study Area Code of Reporting Carrier: 369024	Filing Due Date for this form: 07/03/2017			
, 9	ed by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment fitle 18 of the United States Code, 18 U.S.C. § 1001.			

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on be the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported her				
Name of Reporting Carrier: Q Link Wireless LLC				
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc				
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/29/2017				
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc				
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist				
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.				
Study Area Code of Reporting Carrier: 369024 Filing Due Date for this form: 07/03/2017				
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 18 of the United States Code, 18 U.S.C. § 1001.	502, 503(b), or	fine or imprisonment under Title		



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		369024
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
:	N/A	369024	Q LINK WIRELESS
. <u>-</u>			
-			
-			
-			
-			
•			
•			
•			
•			

### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024				
<015>	Study Area Name	Q Link Wireless LLC				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com				
<210>	<210> For the prior calendar year, were there any reportable voice service outages?					

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	<b>Customers Affected</b>	<b>Total Number of</b>	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
									•		
-	1										
-	-										

` '	ulfilled Service Request ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control July 2013	No. 3060-0819
<010>	Study Area Code	429024		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com		
<300> U	nfulfilled service request (voice)			
<310>[	Detail on attempts (voice)			
<320>	Unfulfilled service request (broadband)	me of Attached Document		
<330>	Detail on attempts (broadband)	Name of Attached Document		_

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	act regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of   <030>	person identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in whice any facilities you own, operate, lease, or or	e telephony service in the prior ch you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	voice
<420>	Complaints per 1000 customers for mobile	e voice
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

•	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013				
10105	Church Assas Carda	400004					
<010> <015>	Study Area Code Study Area Name	429024 Q Link Wireless LLC					
<020>	Program Year	2018					
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby					
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.					
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com					
<500>	<500> Certify compliance with applicable service quality standards and consumer protection rules						
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance						
<515>	Certify compliance with applicable minimum service standards						

	unctionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		

<610> Descriptive document for Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data  Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	429024	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
									1

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code 4	29024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
ŀ									

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		429024
<015>	Study Area Name		O Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person L	JSAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numl	ber - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-			
-			
-			
-	See atta	sched workshe	et
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(900) Tribal Lands Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <030> <035> <039> <900>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Does the filing entity offer tribal land services? (Y/N)  Tribal Land(s) on which ETC Serves	Q Link Wireless LLC  2018  Heather Kirby  7702327805 ext.  etc@telecomcounsel.com
<920>	Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:		Select Yes or No or Not Applicable
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	
<923> <924> <925> <926> <927> <928> <929>	Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.	

1	oice and Broadband Service Rate Comparability lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	429024 Q Link Wireless LLC 2018 Heather Kirby 7702327805 ext.	
<039> <1100>	Contact Email Address - Email Address of person identified in data line <030>  Certify whether terrestrial backhaul options exist (Y/N)	etc@telecomcounsel.com	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

Lifeline	erms and Condition for Lifeline Customers ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		429024
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data I	ine <030	> etc@telecomcounsel.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		Q Link 1210 (2017) generic no tribal.pdf
			Name of Attached Document
<1220>	Link to Public Website	HTTP	
or the we	heck these boxes below to confirm that the attached document(s), on line 1 bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers mus report:	•	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~	
<1222>	Details on the number of minutes provided as part of the plan,	V	
<1223>	Additional charges for toll calls, and rates for each such plan.	V	

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429024	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<u></u>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers		
	year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Required information	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for	Name of Attached Document Listing	
	year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		
<b>\</b> 2013\	2010 and fatale 1102en Support certification 47 Critis 34.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}			
<2017A>	Connect America Fund Phase II recipient?			
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.			
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information		
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)			

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information		
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(5555) 1556	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
` '	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

### Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filling Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	429024
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Expert Telecom Compliance, In	bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized		
Name of Authorized Agent: Expert Telecom Compliance, In			
Name of Reporting Carrier: Q Link Wireless LLC			
ignature of Authorized Officer: CERTIFIED ONLINE Date: 06/30/2017			
Printed name of Authorized Officer: Issa Asad	Printed name of Authorized Officer: Issa Asad		
Title or position of Authorized Officer: CEO			
Telephone number of Authorized Officer: 8006101540 ext.			
Study Area Code of Reporting Carrier: 429024	Filing Due Date for this form: 07/03/2017		
, ,	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.		

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Beha	lf of Reportin	g Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported h			
Name of Reporting Carrier: Q Link Wireless LLC			
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc			
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/29/2017	
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc			
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist			
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.			
Study Area Code of Reporting Carrier: 429024 Filing Due Date for this form: 07/03/2017			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. 18 of the United States Code, 18 U.S.C. § 1001.	§§ 502, 503(b), or	fine or imprisonment under Title	



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		429024
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	> Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	> Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
-	N/A	429024	Q LINK WIRELESS
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### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	559016	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<210>	For the prior calendar year, were there any reportable voice service or	utages?

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS									Did This Outage		
Reference		Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	+										

(300) Unfulfilled Service Request  Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	559016	
<015> Study Area Code  <015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<300> Unfulfilled service request (voice)		
<310> Detail on attempts (voice)		
<320> Unfulfilled service request (broadband)	ame of Attached Document	
<330> Detail on attempts (broadband)	Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	act regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of p <030>	person identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or or	e telephony service in the prior ch you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	voice
<420>	Complaints per 1000 customers for mobile	e voice
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or greather prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	559016	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<500>	Certify compliance with applicable service quality standards and consumer pro-	otection rules	
<510>	Descriptive document for Service Quality Standards & Consumer Protection Ru	ules Compliance	
<515>	Certify compliance with applicable minimum service standards		

Data Co	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	559016	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		
<610>	Descriptive document for Functionality in Emergency Situations		

FCC Form 481

(600) Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	559016	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
									1

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code 5	59016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
_	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		559016
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	> Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	559016
<010> Study Area Code	Q Link Wireless LLC
<015> Study Area Name  <020> Program Year	2018
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Name - reson 63Ac should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	

•	oice and Broadband Service Rate Comparability lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting	FCC Form 401
-	lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	S kbps

Lifeline	erms and Condition for Lifeline Customers ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		559016
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data l	ine <030>	> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data	line <030	> etc@telecomcounsel.com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans		Q Link 1210 (2017) generic no tribal.pdf
			Name of Attached Document
<1220>	Link to Public Website	HTTP	
or the we	heck these boxes below to confirm that the attached document(s), on line bisite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:	·	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V	
<1222>	Details on the number of minutes provided as part of the plan,	~	
<1223>	Additional charges for toll calls, and rates for each such plan.	~	

Data Coll	ice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	559016	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data		Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
<2023>	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data I	ine <030> etc@telecomcounsel.com

### **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

### Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

### If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

**4003b**. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year. **Broadband Deployment Locations – FCC 14-98 (paragraph 80) 4004a**. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing Name of Attached Document Listing Required Information deadline for the FCC Form 481. 4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	559016
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filling Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier Jection Form	FCC Form 481 OMB Control No. 3060-0986/ July 2013	OMB Control No. 3060-0819
<010>	Study Area Code	559016	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	·
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  I certify that (Name of Agent) Expert Telecom Compliance, Inc is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.						
Name of Authorized Agent: Expert Telecom Compliance, In						
Name of Reporting Carrier: Q Link Wireless LLC						
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017					
Printed name of Authorized Officer: Issa Asad	Printed name of Authorized Officer: Issa Asad					
Title or position of Authorized Officer: CEO						
Telephone number of Authorized Officer: 8006101540 ext.						
Study Area Code of Reporting Carrier: 559016	Filing Due Date for this form: 07/03/2017					
, ,	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.					

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier					
cipients on behalf of the rep	porting carrier; I have provided				
Date:	06/29/2017				
17					
	ipients on behalf of the repreported herein is accurate Date:				



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		559016
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	N/A	559016	Q LINK WIRELESS
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### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	309015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<210>	For the prior calendar year, were there any reportable voice service or	utages?

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NOR									Did This Outage		
Refere	_	Outage Start			Number of		911 Facilities	Service Outage	Affect Multiple		
Numbe	Date	Time	Date	Time	Customers Affected		Affected	Description (Check	Study Areas	Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
		_	_	_							

•	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010>	Study Area Code	309015		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <0303	> etc@telecomcounsel.com		
<300> L	Infulfilled service request (voice)			
<310> [	Detail on attempts (voice)			
<320>	Unfulfilled service request (broadband)	Name of Attached Document		
<330>	Detail on attempts (broadband)	Name of Attached Document		

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data  Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line etc@telecomcounsel.com <030>		
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.		
<410>	Complaints per 1000 customers for fixed voice		
<420>	Complaints per 1000 customers for mobile voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.		
<440>	Complaints per 1000 customers for fixed by	proadband	
<450>	Complaints per 1000 customers for mobile	e broadband	

(500) Compliance With Service Quality Standards and Consumer Protection Rules  Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010>	Study Area Code	309015			
<015>	Study Area Name	Q Link Wireless LLC			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby			
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com			
<500>	<500> Certify compliance with applicable service quality standards and consumer protection rules				
<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	Certify compliance with applicable minimum service standards				

(600) Functionality in Emergency Situations	FCC Form 481	
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	309015	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600> Certify compliance regarding ability to function in emergency situations		
<610> Descriptive document for Functionality in Emergency Situations		

(700) Price Offerings including Voice Rate Data  Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
<010> Study Area Code	309015		
<015> Study Area Name	Q Link Wireless LLC		
<020> Program Year	2018		
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.		
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com		
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge			

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
						<u> </u>			<u> </u>

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 3	09015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
_	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
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(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		309015
<015>	Study Area Name		O Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person U	SAC should contact regarding this data	Heather Kirby
<035>	35> Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>		etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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	bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control July 2013	No. 3060-0819
<010> <015> <020> <030> <035> <039> <900>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Does the filing entity offer tribal land services? (Y/N)  Tribal Land(s) on which ETC Serves	309015 Q Link Wireless LLC 2018 Heather Kirby 7702327805 ext. etc@telecomcounsel.com	
-	Tribal Government Engagement Obligation  company serves Tribal lands, please select (Yes,No, NA) for each these boxes  rm the status described on the attached PDF, on line 920,	Name of Attached Document	
demons	strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable	
<921> <922> <923> <924> <925> <926> <927> <928> <927> <928>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning; Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.		

			rage 11
(1000) V	oice and Broadband Service Rate Comparability		FCC Form 481
Data Col	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	309015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1000>	Voice services rate comparability certification		
	·		
<1010>	Attach detailed description for voice services rate		
	comparability compliance		
		Name of Attached Docum	ent
<1020>	Drondhand company hility contification		
<1020>	Broadband comparability certification		
<1030>	Attach detailed description for broadband		
	comparability compliance		
	. , ,		
		Name of Attached Docum	nent

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481
Data Col	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	309015	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	erms and Condition for Lifeline Customers		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819	
	ection Form		July 2013	
<010>	Study Area Code		309015	
<015>	Study Area Name		Q Link Wireless LLC	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data I			
<039>	Contact Email Address - Email Address of person identified in data	line <030	etc@telecomcounsel.com	
			Q Link 1210 (2017) generic no tribal.pdf	٦
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
			Name of Attached Document	_
<1220>	Link to Public Website	HTTP		
or the we	heck these boxes below to confirm that the attached document(s), on line subsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	~		
<1222>	Details on the number of minutes provided as part of the plan,	~		
<1223>	Additional charges for toll calls, and rates for each such plan.	~		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	309015	
<015>	,	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4		
<2023>	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
·	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(,	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

# **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

# Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

# If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	309015
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier    Certify that (Name of Agent)   Expert Telecom Compliance, Inc   is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.							
Name of Authorized Agent: Expert Telecom Compliance, In	:						
Name of Reporting Carrier: Q Link Wireless LLC							
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017						
Printed name of Authorized Officer: Issa Asad							
Title or position of Authorized Officer: CEO							
Telephone number of Authorized Officer: 8006101540 ext.							
Study Area Code of Reporting Carrier: 309015	Filing Due Date for this form: 07/03/2017						
, ,	d by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment itle 18 of the United States Code, 18 U.S.C. § 1001.						

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Rec	cipients on Behalf of Reporting	g Carrier
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service sup the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the info		
Name of Reporting Carrier: Q Link Wireless LLC		
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc		
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/29/2017
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc		
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist		
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.		
Study Area Code of Reporting Carrier: 309015 Filing Due Date for this form: 07/	/03/2017	
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications At 18 of the United States Code, 18 U.S.C. § 1001.	Act of 1934, 47 U.S.C. §§ 502, 503(b), or	fine or imprisonment under Title



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		309015
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	N/A	309015	Q LINK WIRELESS
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#### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439054	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<210>	For the prior calendar year, were there any reportable voice service outages?	

<220>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS									Did This Outage		
Reference		Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
	+										

•	fulfilled Service Request lection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 306 July 2013	0-0819
<010>	Study Area Code	439054			
<015>	Study Area Name	Q Link Wireless LLC			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby			
<035>	Contact Telephone Number - Number of person identified in data line <030	7702327805 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030	)> etc@telecomcounsel.com			
<300> L	Infulfilled service request (voice)		•		
<310> l	Detail on attempts (voice)				
<320>	Unfulfilled service request (broadband)	Name of Attached Document			
<330>	Detail on attempts (broadband)	Name of Attached Document			

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439054		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should conta	act regarding this data  Heather Kirby		
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.		
<039>	Contact Email Address - Email Address of <030>	person identified in data line etc@telecomcounsel.com		
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.			
<410>	Complaints per 1000 customers for fixed v	voice		
<420>	Complaints per 1000 customers for mobile	e voice		
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.			
<440>	Complaints per 1000 customers for fixed by	proadband		
<450>	Complaints per 1000 customers for mobile	e broadband		

•	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	439054				
<015>	Study Area Name	Q Link Wireless LLC				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com				
<500>	<500> Certify compliance with applicable service quality standards and consumer protection rules					
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	<515> Certify compliance with applicable minimum service standards					

Data Co	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439054	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		
<610>	Descriptive document for Functionality in Emergency Situations		

FCC Form 481

(600) Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		
<010> Study Area Code	439054			
<015> Study Area Name	Q Link Wireless LLC			
<020> Program Year	2018			
<030> Contact Name - Person USAC should contact regarding this data Heather Kirby				
<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.				
<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com				
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge				

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
						<u> </u>			<u> </u>

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	139054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		439054
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby
<035>	S> Contact Telephone Number - Number of person identified in data line <030>		7702327805 ext.
<039>	Contact Email Address - E	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See att	ched worksh	et

(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	439054
<010> Study Area Code	Q Link Wireless LLC
<015> Study Area Name  <020> Program Year	2018
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035> Contact Name - reson 63Ac should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable
<921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning; <923> Marketing services in a culturally sensitive manner; <924> Compliance with Rights of way processes <925> Compliance with Land Use permitting requirements <926> Compliance with Facilities Siting rules <927> Compliance with Environmental Review processes <928> Compliance with Cultural Preservation review processes <929> Compliance with Tribal Business and Licensing requirements.	

	oice and Broadband Service Rate Comparability lection Form	FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

	lo Terrestrial Backhaul Reporting llection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	439054  Q Link Wireless LLC  2018  Heather Kirby  7702327805 ext.
<039>	Contact Telephone Number - Number of person identified in data line <030>	etc@telecomcounsel.com
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	5 kbps

Lifeline	rms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010×	Study Area Code		400054	
<010> <015>	Study Area Code Study Area Name		439054	
<020>	Program Year		Q Link Wireless LLC	
<030>	Contact Name - Person USAC should contact regarding this data		2018	
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030>	Heather Kirby 7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data li			
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	1030	Qlink 1210_OK Terms eff 12 2 16.pdf	ame of Attached Document
<1220>	Link to Public Website	НТТР —		
or the we	neck these boxes below to confirm that the attached document(s), on line 1: bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	V		
<1222>	Details on the number of minutes provided as part of the plan,	<b>V</b>		
<1223>	Additional charges for toll calls, and rates for each such plan.	V		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439054	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for projects that will provide broadband with speeds of at least 4		
<2023>	Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?		
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Duagraca Danast on E Vacu Dlan			
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	momuton	Г	
(3012B)	Please Provide Attachment	Name of Attached Docu- Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for Telecommunications			
(3016)	Borrowers)  Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Docu Information	ment Listing Required	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	0 0	
(3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement			
(3021)	and Statement of Cash Flows  Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<015>         Study Area Name         Q Link Wireless LLC           <020>         Program Year         2018	<015>
<020> Program Year 2018	
	<020>
<030> Contact Name - Person USAC should contact regarding this data Heather Kirby	<030>
<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.	<035>
<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com	<039>

Financial Data Summary	
·	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(2020) Tolophono Plant In Conside/TDIC)	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data  Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> etc@telecomcounsel.com

# **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

# Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

# If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	439054
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) Expert Telecom Compliance, Inc. is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.			
Name of Authorized Agent: Expert Telecom Compliance, Ir	ıc.		
Name of Reporting Carrier: Q Link Wireless LLC			
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017		
Printed name of Authorized Officer: Issa Asad			
Title or position of Authorized Officer: CEO			
Telephone number of Authorized Officer: 8006101540 ext.			
Study Area Code of Reporting Carrier: 439054	Filing Due Date for this form: 07/03/2017		
	ned by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment Title 18 of the United States Code, 18 U.S.C. § 1001.		

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients o the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported			
Name of Reporting Carrier: Q Link Wireless LLC			
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc.			
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	06/29/2017	
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc.			
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist			
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.			
Study Area Code of Reporting Carrier: 439054 Filing Due Date for this form: 07/03/2017			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S. 18 of the United States Code, 18 U.S.C. § 1001.	C. §§ 502, 503(b), or	fine or imprisonment under Title	



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		439054
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
=	N/A	439054	Q LINK WIRELESS
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# **Q LINK WIRELESS LLC**

# **WIRELESS ETC**

# **LIFELINE TERMS AND CONDITIONS - OKLAHOMA**

**CAUSE NO. PUD 201200103** 

FINAL ORDER NO. 603211

**EFFECTIVE DECEMBER 2, 2016** 

### 1. OKLAHOMA SERVICE AREA

All non-rural areas of Southwestern Bell Telephone, L.P. d/b/a AT&T Oklahoma ("AT&T OK") and Valor Telecommunications SW d/b/a Windstream Communications SW ("Windstream").

### DESCRIPTION OF OKLAHOMA LIFELINE OFFERING

Q LINK provides eligible customers with the following plan options:

500 Talk / Unlimited Text / 100 MB Data (Non-Tribal only). 500 anytime voice minutes and Unlimited SMS text messages per month (text messages do not deduct from voice minutes), plus 100 megabytes (MB) of data. Monthly plan cost is \$0 for eligible nontribal customers.

500 MB Data (Non-Tribal only). 500 MB of data per month. Monthly plan cost is \$0 for eligible non-tribal customers.

Bundled Plans for Additional Fees (Non-Tribal only). Q LINK offers non-Tribal plan options with varying amounts of voice, text, and data, for a set plan cost (Fee) every ninety (90) days. The Fee is waived for the first 90 days; thereafter, if a customer misses a payment, the customer is automatically moved to the no-cost 500 MB Data Plan to avoid loss of Lifeline benefits. The bundled plans meet federal voice and/or broadband minimum service standards. See section 4 below for plan details.

1,000 Talk / 3,000 Text / 500 MB Data. 1,000 anytime voice minutes and 3,000 SMS text messages per month, plus 500 MB of data. Monthly plan cost is \$0 for eligible tribal customers and \$25 for eligible non-tribal customers.

Unlimited Talk / 500 MB Data. Unlimited anytime voice minutes and 500 MB of data per month. Monthly plan cost is \$0 for eligible tribal customers and \$25 for eligible nontribal customers.

All plan options include a free data-capable handset and access to Voicemail, Call Waiting, and Caller ID services. Customers may use their minutes to place domestic long distance calls at no additional charge. Calls to 911 emergency services are always free, regardless of service activation or availability of minutes. Calls to Q LINK customer service are also free. Q LINK does not impose burdensome credit checks, long-term service contracts, or roaming charges.

### OKLAHOMA LIFELINE ELIGIBLITY CRITERIA

In order to qualify for Lifeline Service Program, an applicant for Lifeline service must meet the requirements of 47 CFR §§ 54.400 through 54.415 and show that they: Public Utility Division

Participate in or receive assistance or benefits, as certified by the Department of Human Tariff Sheets Approval (1) Services, under a program providing:

201600100 per 165:55-5-10(c)

Final Order No. 603211

- (A) Supplemental Nutrition Assistance Program (SNAP) f/k/a Food Stamps;
- (B) Medicaid; or
- (C) Supplemental Security Income.
- (2) Participate in Federal Public Housing Assistance;
- (3) Participate in Veterans or Survivors Pension Benefit;
- (4) Have income that does not exceed one hundred thirty-five percent (135%) of the Federal Poverty Guidelines;
- (5) Low-income individuals living on tribal lands may establish their income eligibility by certifying participation in one of the following Federal Assistance Programs:
  - (A) Bureau of Indian Affairs General Assistance,
  - (B) Tribally Administered Temporary Assistance for Needy Families (TANF),
  - (C) Head Start Programs (under income qualifying eligibility provision only),
  - (D) Food Distribution Program on Indian Reservations, (FDPIR).

PROOF of program participation or household income eligibility is required. To maintain Lifeline service, customers must provide documentary proof of program eligibility annually, in accordance with the recertification requirements at OAC 165:59-9-5. Subscribers must inform Q LINK within thirty (30) calendar days whenever the subscriber ceases to be eligible to receive Lifeline service support.

### 4. RATES

## All Plans Include:

- Free data-capable handset, tablet, or hotspot device
- Free calls to Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Nationwide Calling (Domestic Long Distance at no extra cost)
- Data is at 3G speeds or higher

### **NON-TRIBAL RATE PLANS:**

## Free Voice Plan: 500 Minutes & 100 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging

100 MB data per month

Net cost to Non-Tribal Lifeline customer: **\$0** 

# Free Data Plan: 500 MB Data

500 MB data per month

Net cost to Non-Tribal Lifeline customer: \$0

# Bundle Plan 1: 100 Minutes & 500 MB Data

100 anytime minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Non-Tribal Lifeline customer: \$5 every 90 days

# Bundle Plan 2: 125 Minutes & 500 MB Data

125 anytime minutes per month (unused minutes rollover)

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)

500 MB data per month

Net cost to Non-Tribal Lifeline customer: \$5 every 90 days

# Bundle Plan 3: 250 Minutes & 500 MB Data

250 anytime minutes per month (no rollover)

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute)

500 MB data per month

Net cost to Non-Tribal Lifeline customer: \$5 every 90 days

## Bundle Plan 4: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging

500 MB data per month

Net cost to Non-Tribal Lifeline customer: \$15 every 90 days

## TRIBAL RATE PLANS:

## Lifeline 1,000 Minutes Plan

Voice Minutes	1,000
Text Message (SMS)	3,000
Data	500 MB

1,000 Min Plan	Rate
Lifeline discount	(\$9.25)
Non-Tribal rate	\$25.00
Tribal land discount	(\$25.00)
Tribal rate	\$0.00

# Lifeline Unlimited Minutes Plan

Voice Minutes	Unlimited
Text Message (SMS)	None
Data	500 MB

Unlimited Plan	Rate
Lifeline discount	(\$9.25)
Non-Tribal rate	\$25.00
Tribal land discount	(\$25.00)
Tribal rate	\$0.00

# Additional Airtime

\$5 = 200 MB data for 30 service days

\$10 = 500 MB data for 30 service days

\$10 = 150 minutes and 250 MB data for 30 service days

\$20 = 500 minutes, 4,000 texts and 250 MB data for 30 service days

\$30 = 1,000 minutes, 8,000 texts and 250 MB data for 30 service days

\$50 = Unlimited minutes, Unlimited texts, and 2 GB data for 30 service days

Text messaging at 8:1 ratio (i.e. 8 texts = 1 minute) unless otherwise noted

COMPLETE PROGRAM TERMS AND CONDITIONS LOCATED AT:

https://qlinkwireless.com/terms/

FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<210> For the prior calendar year, were there any reportable voice service outages?

<220>

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<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS Reference Number		Outage Start Time	Outage End Date		Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures

(300) Unfuli	filled Service Request tion Form				FCC Form 481 OMB Control No. 3060-0986/OMB Control No. July 2013	3060-0819
<010> S	tudy Area Code		179020			
<015> S	itudy Area Name		Q Link Wireless LLC			
<020> P	Program Year		2018			
<030> C	Contact Name - Person USAC should contact regarding th	s data	Heather Kirby			
<035> C	<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.					
<039> C	<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com					
<300> Unfu	ulfilled service request (voice)					
<310> Det	ail on attempts (voice)					
<320> Uni	fulfilled service request (broadband)	Nam	e of Attached Document			
<330> De	etail on attempts (broadband)	N	Name of Attached Document			

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	act regarding this data  Heather Kirby
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of <030>	person identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or o	e telephony service in the prior ch you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	voice
<420>	Complaints per 1000 customers for mobile	e voice
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or grethe prior calendar year for each service ar an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

, ,	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	179020				
<015>	Study Area Name	Q Link Wireless LLC				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com				
<500>	Certify compliance with applicable service quality standards and consumer pr	otection rules				
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	<515> Certify compliance with applicable minimum service standards					

Data C	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<600>	Certify compliance regarding ability to function in emergency situations		
<610>	Descriptive document for Functionality in Emergency Situations		

FCC Form 481

(600) Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010> Study Area Code	179020				
<015> Study Area Name	Q Link Wireless LLC				
<020> Program Year	2018				
<030> Contact Name - Person USAC should contact regarding this data					
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.				
<039> Contact Email Address - Email Address of person identified in data line <030> etc@telecomcounsel.com					
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge					

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code	79020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
ŀ									

(800) Operating Companies		FCC Form 481
Data Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010> Study Area Code	179020	

<010>	Study Area Code		179020
<015>	Study Area Name		O Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person L	JSAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Num	ber - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address -	Email Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	See att	ched worksh	et

(900) Tribal Lands Reporting	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013
	170000
<010> Study Area Code	179020 Q Link Wireless LLC
<015> Study Area Name	2018
<020> Program Year <030> Contact Name - Person USAC should contact regarding this data	Heather Kirby
<030> Contact Name - Person USAC should contact regarding this data <035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<900> Does the filing entity offer tribal land services? (Y/N)	
<910> Tribal Land(s) on which ETC Serves	
<920> Tribal Government Engagement Obligation	Name of Attached Document
If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	Select Yes or No or Not Applicable
<ul> <li>Needs assessment and deployment planning with a focus on Tribal community anchor institutions.</li> <li>Feasibility and sustainability planning;</li> <li>Marketing services in a culturally sensitive manner;</li> <li>Compliance with Rights of way processes</li> <li>Compliance with Land Use permitting requirements</li> <li>Compliance with Facilities Siting rules</li> <li>Compliance with Environmental Review processes</li> <li>Compliance with Cultural Preservation review processes</li> <li>Compliance with Tribal Business and Licensing requirements.</li> </ul>	

1	oice and Broadband Service Rate Comparability lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com
<1000>	Voice services rate comparability certification	
<1010>	Attach detailed description for voice services rate comparability compliance	
		Name of Attached Document
<1020>	Broadband comparability certification	
<1030>	Attach detailed description for broadband comparability compliance	
		Name of Attached Document

(1100) N	o Terrestrial Backhaul Reporting		FCC Form 481
	lection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	erms and Condition for Lifeline Customers		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-	0910
	ection Form		July 2013	-0013
<010>	Study Area Code		179020	
<015>	Study Area Name		Q Link Wireless LLC	
<020>	Program Year		2018	
<030>	Contact Name - Person USAC should contact regarding this data		Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data l			
<039>	Contact Email Address - Email Address of person identified in data	line <030	etc@telecomcounsel.com	
			Q Link 1210 (2017) generic no tribal.pdf	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
12102	remis & conditions of voice relephony Enemie rians			
			Name of Attached Document	
<1220>	Link to Public Website	LITTO		
112207	LITIK TO FUBIIC WEDSITE	HTTP		
		-		
"Please cl	neck these boxes below to confirm that the attached document(s), on line	1210.		
	bsite listed, on line 1220, contains the required information pursuant to	,		
	(a)(2) annual reporting for ETCs receiving low-income support, carriers must	st.		
annually		,		
annaany i	cport.			
<1221>	Information describing the terms and conditions of any voice	V		
	telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,	~		
112227	betails of the number of minutes provided as part of the plan,	يــــا		
<1223>	Additional charges for toll calls, and rates for each such plan.	~		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

# **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<u></u>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers		
	year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Required information	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for	Name of Attached Document Listing	
	year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		
<b>\</b> 2013\	2010 and fatale 1102en Support certification 47 Critis 34.313(c)(4)		

Data Collection Fo	Carrier Additional Documentation orm Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	mornace.		
(3012B)	Please Provide Attachment	Name of Attached Docui	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	0 0	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports			
	(Operating Report for Telecommunications Borrowers)		<del>_</del>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Docui Information	ment Listing Required	
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	0 0	
	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS			
(3020)	Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows			
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line			
(3022)	3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docui Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Coltact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of per	<010>	Study Area Code	179020
<ul> <li>Colate C Name - Person USAC should contact regarding this data</li> <li>Contact Name - Person USAC should contact regarding this data</li> <li>Heather Kirby</li> <li>Contact Telephone Number - Number of person identified in data line &lt;030&gt;</li> <li>7702327805 ext.</li> </ul>	<015>	Study Area Name	Q Link Wireless LLC
<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.	<020>	Program Year	2018
Contact recipitors variable of person actuated in data line coope	<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<0.39> Contact Email Address - Email Address of person identified in data line <0.30> et a@t ellegomagoungel gom	<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
1033. Contact Email read cos Email read cos of person deficilities in data line 1030. EEC@EETeConicCountsetCom	<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
•	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3023) Net meome	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
,	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ine <030> etc@telecomcounsel.com

## **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

# Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

# Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

## If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filling Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

	tion - Agent / Carrier Jection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	179020
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier  certify that (Name of Agent) Expert Telecom Compliance, Inc is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized		
agent; and, to the best of my knowledge, the reports and data provided to the auth	onzeu agent is accurate.	
Name of Authorized Agent: Expert Telecom Compliance, Inc		
Name of Reporting Carrier: Q Link Wireless LLC		
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017	
Printed name of Authorized Officer: Issa Asad		
Title or position of Authorized Officer: CEO		
Telephone number of Authorized Officer: 8006101540 ext.		
Study Area Code of Reporting Carrier: 179020 Filing I	Due Date for this form: 07/03/2017	
, ,	iture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment ted States Code, 18 U.S.C. § 1001.	

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.			
Name of Reporting Carrier: Q Link Wireless LLC			
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc			
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/29/2017			
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc			
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist			
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.			
Study Area Code of Reporting Carrier: 179020 Filing Due Date for this form: 07/03/2017			
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. § 18 of the United States Code, 18 U.S.C. § 1001.	502, 503(b), or	fine or imprisonment under Title	



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		179020
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person USA	AC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numbe	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	N/A	179020	Q LINK WIRELESS

### LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover) Unlimited text messaging

500 MB data per month

Net cost to Lifeline customer: \$0

# **Data-Only Plan 2: 500 MB Data**

500 MB data per month

Net cost to Lifeline customer: \$0

# Bundle Plan 3: 500 Minutes & 500 MB Data

500 anytime minutes per month (no rollover)

Unlimited text messaging 500 MB data per month

Net cost to Lifeline customer: \$15 every 90 days\*

\*Fee waived first 90 days; thereafter, if customer misses payment, customer is automatically moved to the no-cost Bundle Plan 1

# All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website: <a href="https://qlinkwireless.com/terms/states.aspx">https://qlinkwireless.com/terms/states.aspx</a>

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Heather Kirby	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	etc@telecomcounsel.com	
	Form Type	54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	639017			
<015>	Study Area Name	Q Link Wireless LLC			
<020>	Program Year	2018			
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby			
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.			
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com			
<210>	2210> For the prior calendar year, were there any reportable voice service outages?				

<220>	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
NORS									Did This Outage		
Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
Number	Date	Time	Date	Time	<b>Customers Affected</b>	<b>Total Number of</b>	Affected	Description (Check		Service Outage	Preventative
						Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures

•	fulfilled Service Request lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-081 July 2013	19
<010>	Study Area Code	639017		
<015>	Study Area Name	Q Link Wireless LLC		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby		
<035>	Contact Telephone Number - Number of person identified in data line <030	7702327805 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030	)> etc@telecomcounsel.com		
<300> L	Infulfilled service request (voice)			
<310> [	Detail on attempts (voice)			
<320>	Unfulfilled service request (broadband)	Name of Attached Document		
<330>	Detail on attempts (broadband)	Name of Attached Document		

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	639017
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should conta	act regarding this data Heather Kirby
<035>	Contact Telephone Number - Number of p <030>	person identified in data line 7702327805 ext.
<039>	Contact Email Address - Email Address of p <030>	Derson identified in data line etc@telecomcounsel.com
<400>	Select from the drop-down list to indicate I voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or ot	e telephony service in the prior h you are designated an ETC for
<410>	Complaints per 1000 customers for fixed v	oice
<420>	Complaints per 1000 customers for mobile	e voice
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gre the prior calendar year for each service are an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated
<440>	Complaints per 1000 customers for fixed b	proadband
<450>	Complaints per 1000 customers for mobile	e broadband

	npliance With Service Quality Standards and Consumer Protection Rules ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	639017				
<015>	Study Area Name	Q Link Wireless LLC				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby				
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com				
<500>	Certify compliance with applicable service quality standards and consumer pro	otection rules				
<510>	<510> Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance					
<515>	<515> Certify compliance with applicable minimum service standards					

Da	a Collection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<0	10> Study Area Code	639017	
<0	15> Study Area Name	Q Link Wireless LLC	
<0	20> Program Year	2018	
<0	30> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<0	35> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<0	39> Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<6	OO> Certify compliance regarding ability to function in emergency situations		
<6	LO> Descriptive document for Functionality in Emergency Situations		

FCC Form 481

(600) Functionality in Emergency Situations

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	639017	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data	line <030> 7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> etc@telecomcounsel.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees

(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
	July 2013

<010>	Study Area Code 6	39017
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		639017
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person L	JSAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numl	ber - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-	See atta	ached worksh	et
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	bal Lands Reporting lection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> <015> <020> <030> <035> <035> <039> <900>	Study Area Code Study Area Name Program Year  Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030> Contact Email Address - Email Address of person identified in data line <030> Does the filing entity offer tribal land services? (Y/N)  Tribal Land(s) on which ETC Serves	639017 Q Link Wireless LLC 2018 Heather Kirby 7702327805 ext. etc@telecomcounsel.com
<920>	Tribal Government Engagement Obligation company serves Tribal lands, please select (Yes,No, NA) for each these boxes	Name of Attached Document
demons	rm the status described on the attached PDF, on line 920, strates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions.  Feasibility and sustainability planning;	
<923> <924> <925> <926> <927> <928> <929>	Marketing services in a culturally sensitive manner; Compliance with Rights of way processes Compliance with Land Use permitting requirements Compliance with Facilities Siting rules Compliance with Environmental Review processes Compliance with Cultural Preservation review processes Compliance with Tribal Business and Licensing requirements.	

			rage 11
(1000) V	oice and Broadband Service Rate Comparability		FCC Form 481
Data Coll	ection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1000>	Voice services rate comparability certification		
<1010>	Attach detailed description for voice services rate		
	comparability compliance		
		Name of Attached Docur	nent
<1020>	Broadband comparability certification		
<1020>	Broadband comparability Certification		
<1030>	Attach detailed description for broadband		
	comparability compliance		
		Name of Attached Docu	ment

-	o Terrestrial Backhaul Reporting lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)		
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Terms and Condition for Lifeline Customers	FCC Form 481	
Lifeline	OMB Control No. 3060-0986/OMB Control No. 3060-0819	
Data Collection Form	July 2013	
<010> Study Area Code	639017	
<015> Study Area Name	Q Link Wireless LLC	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035> Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030	> etc@telecomcounsel.com	
	QLINK 1210_PR 2017.pdf	
<1210> Terms & Conditions of Voice Telephony Lifeline Plans		
12102 Terms & conditions of voice relephony Elemine Flans		
	Name of Attached Document	
<1220> Link to Public Website HTTP		
<del>-</del>		
"Please check these boxes below to confirm that the attached document(s), on line 1210,		
or the website listed, on line 1220, contains the required information pursuant to		
§ 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must		
annually report:		
<1221> Information describing the terms and conditions of any voice		
telephony service plans offered to Lifeline subscribers,		
<1222> Details on the number of minutes provided as part of the plan,		
betails on the number of minutes provided as part of the plan,		
<1223> Additional charges for toll calls, and rates for each such plan.		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

## **Incremental Connect America Phase I reporting**

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.		
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in		
	question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for		
	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only.	<u></u>	
<2023>	The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect		
	America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers		
	year three - 54.313(b)(2)(ii). Round 2 recipients only.		
<2024A>	Round 2 Recipient of Incremental Support?		
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Required information	
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for	Name of Attached Document Listing	
	year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		
<b>\</b> 2013\	2010 and fatale 1102en Support certification 47 Critis 34.313(c)(4)		

(2005) Price Cap Carrier Additional Documentation  Data Collection Form  Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<2016>	p Carrier Connect America ICC Support {47 CFR § 54.313(d)} Certification support used to build broadband America Phase II Reporting {47 CFR § 54.313(e)}	
<2017A>	Connect America Fund Phase II recipient?	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)	

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	639017
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

	Duagraca Danast on E Vacu Dlan			
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		Γ	
(3010B)	Please Provide Attachment	Name of Attached Docu Information	ment Listing Required	
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(ii)}	momuton	Г	
(3012B)	Please Provide Attachment	Name of Attached Docu- Information	ment Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	00	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	0 0	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:  Electronic copy of their annual RUS reports (Operating Report for Telecommunications			
(3016)	Borrowers)  Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Docu Information	ment Listing Required	
(3018)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line	(Yes/No)	0 0	
(3019)	3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement			
(3021)	and Statement of Cash Flows  Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:			
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers			
(3023)	Underlying information subjected to a review by an independent certified public accountant			
(3024)	Underlying information subjected to an officer certification.			
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows			
(3026)	Attach the worksheet listing required information	Name of Attached Docu Information	ment Listing Required	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Coltact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of person identified in data line (330)   Contact Temail Address of per	<010>	Study Area Code	639017
<ul> <li>Co30&gt; Contact Name - Person USAC should contact regarding this data</li> <li>Heather Kirby</li> <li>Contact Telephone Number - Number of person identified in data line &lt;300&gt;</li> <li>7702327805 ext.</li> </ul>	<015>	Study Area Name	Q Link Wireless LLC
<035> Contact Telephone Number - Number of person identified in data line <030> 7702327805 ext.	<020>	Program Year	2018
Contact recipitors variable of person actualities and actualities with the contact recipitors actually and actual the costs.	<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<0.39> Contact Fmail Address - Fmail Address of person identified in data line <0.30> et a@t ellegomagningel gom	<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.
1033. Contact Entain readiess of person definite and data line 1030. EEC@EETECOMCOURBET.COM	<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com

Financial Data Summary	
•	
(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3023) Net meome	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	
,	

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	639017
<015>	Study Area Name	Q Link Wireless LLC
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 7702327805 ext.
<039>	Contact Email Address - Email Address of person identified in data I	ine <030> etc@telecomcounsel.com

## **4005 Rural Broadband Experiment**

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

## Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001**. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

## Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a**. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

## If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

### TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

# Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment

under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 306 July 2013	
<010>	Study Area Code	639017	
<015>	Study Area Name	Q Link Wireless LLC	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Heather Kirby	
<035>	Contact Telephone Number - Number of person identified in data line <030>	7702327805 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	etc@telecomcounsel.com	

## TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier			
I certify that (Name of Agent). Expert Telecom Compliance, Inc also certify that I am an officer of the reporting carrier; my responsibilities inci agent; and, to the best of my knowledge, the reports and data provided to the	lude ensuring the accuracy of the annual data reporting requirements provided to the authorized		
Name of Authorized Agent: Expert Telecom Compliance, Inc			
Name of Reporting Carrier: Q Link Wireless LLC			
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/30/2017		
Printed name of Authorized Officer: Issa Asad			
Title or position of Authorized Officer: CEO			
Telephone number of Authorized Officer: 8006101540 ext.			
Study Area Code of Reporting Carrier: 639017 Fi	iling Due Date for this form: 07/03/2017		
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.			

## TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier				
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.				
Name of Reporting Carrier: Q Link Wireless LLC				
Name of Authorized Agent Firm: Expert Telecom Compliance, Inc				
Signature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE Date: 06/29/2017				
Name of Authorized Agent Employee: Expert Telecom Compliance, Inc				
Title or position of Authorized Agent or Employee of Agent Regulatory Specialist				
Telephone number of Authorized Agent or Employee of Agent: 6786722831 ext.				
Study Area Code of Reporting Carrier: 639017 Filing Due Date for this form: 07/03/2017				
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.				



(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		639017
<015>	Study Area Name		Q Link Wireless LLC
<020>	Program Year		2018
<030>	Contact Name - Person US	SAC should contact regarding this data	Heather Kirby
<035>	Contact Telephone Numb	er - Number of person identified in data line <030>	7702327805 ext.
<039>	Contact Email Address - En	mail Address of person identified in data line <030>	etc@telecomcounsel.com
<810>	Reporting Carrier	Q Link Wireless LLC	
<811>	Holding Company	QUADRANT HOLDINGS GROUP LLC	
<812>	Operating Company	Q Link Wireless LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	N/A	639017	Q LINK WIRELESS

## LIFELINE NON-TRIBAL:

# Bundle Plan 1: 350 Minutes & 500 MB Data ("Q LINK ALWAYS ON")

350 anytime minutes per month (no rollover)
Unlimited text messaging
500 MB data per month
Net cost to Lifeline customer: \$0

## All plans include:

- Free data-capable device
- Free calls to Q LINK Customer Service
- Free calls to 911 emergency services
- Free access to Voicemail, Caller-ID, and Call Waiting features
- Voice minutes may be used for Domestic Long Distance at no extra charge
- Data is at 3G speeds or higher

Additional Airtime available for purchase, rates posted on Q LINK's website: <a href="https://qlinkwireless.com/members/cart/quickpurchase.aspx">https://qlinkwireless.com/members/cart/quickpurchase.aspx</a>

Complete program terms and conditions posted on Q LINK's website:  $\underline{https://qlinkwireless.com/terms/states.aspx}$